

Pallet Returns



To return empty Alrite pallets please follow the process below.

Arranging a pallet collection

- Once pallets are stacked ready for collection, email info@alriteboards.com
- On your email, you will need to advise:
Alrite order number, number of pallets, longest pallet length, collection address, operating hours of site & site contact

Loading the pallet truck

- The driver will complete a 'Alrite Pallet Collection Form'
- Your copy is the official receipt and needed for the processing of the credit

Credit request procedure

- Email your copy of the 'Alrite Pallet Collection Form' to info@alriteboards.com
- Once received, our team will process your credit and advise upon completion

Arrange delivery of pallets - you return the pallets to us!

- Once pallets are ready to be returned, email info@alriteboards.com and advise our team
- On your email, you will need to advise:
Alrite order number,
number of pallets, longest pallet length
- Our team will allocate a delivery window for your return
- The warehouse team will complete a 'Alrite Pallet Delivery Form'
- Your copy is the official receipt and needed for the processing of the credit
- Email your copy of the 'Alrite Pallet Delivery Form' to info@alriteboards.com
- Once received, our team will process your credit and advise upon completion